



Southern California Regional User Group  
August 23, 2018

Agenda

Kindly hosted by: Warner Bros, 4000 Warner Blvd, Burbank, CA 91522

- 8.30am Arrivals**
- 8.45am Welcome and Introductions**  
Christopher Mahoney, Fusion Risk Management (30 mins)
- 9.15am What's Trending at Fusion**  
Hear the latest news and events from Fusion and learn more about available community events and resources including RUGS, Solutions, Fusion Central, and Fusion Academy.  
Christopher Mahoney, Fusion Risk Management (30 mins)
- 9.45am Customer Spotlight – How Many Parts of Fusion Can You Use in One Event?**  
Lisa Zubia, Zions Management Services Company (55 mins)
- 10.40am Networking Break (25 mins)**
- 11.05am Lightning Experience**  
Learn. Plan. Prepare. Lightning Experience is the next generation of the Salesforce platform featuring a modern look and feel, new user features, and configuration tools. Administrators can build better, more user-friendly applications to minimize training and allow users to work faster.  
Mike Geier, Fusion Risk Management (60 mins)
- 12.05pm Networking Lunch (45 mins)**
- 12.50pm Discover What's Possible with Fusion**  
Learn how to leverage existing features and capabilities to help evolve your program and be more effective and efficient.  
Mike Geier, Fusion Risk Management (60 mins)
- 1.50pm Networking Break (25 mins)**
- 2.15pm Customer Spotlight - Our Journey with Fusion, including lessons learned and valuable recommendations we implemented after Solutions**  
Elizabeth Bour, East West Bank (55 mins)
- 3.10pm Fall Release Preview**  
Learn about new innovations and capabilities coming up in the next release.  
Mike Geier, Fusion Risk Management (45 mins)
- 3.55pm Planning for the next RUG Meeting**  
Christopher Mahoney, Fusion Risk Management (5 mins)
- 4.00pm Closing Comments**



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**Additional Information**

**Meeting Location:**

Meeting will be held at Warner Bros, 4000 Warner Blvd, Burbank, CA 91522.

**Parking & Directions:**

People will park in the parking structure off of Olive Avenue, labeled WB Gate 3. Attendees will check in with Security in the Lobby of the parking structure. Only authorized visitors are allowed on the Lot. A government issued ID will be required to obtain a visitor pass.

Please enter the Lot through Gate 2 (directly across the street). Turn right at the first road after clearing Security. You will enter the first door on the right. The route is highlighted on the map.

**Breakfast and Lunch:**

Breakfast and lunch are provided at no cost to attendees. If you have any dietary restrictions, please email [fusionrugs@fusionrm.com](mailto:fusionrugs@fusionrm.com).

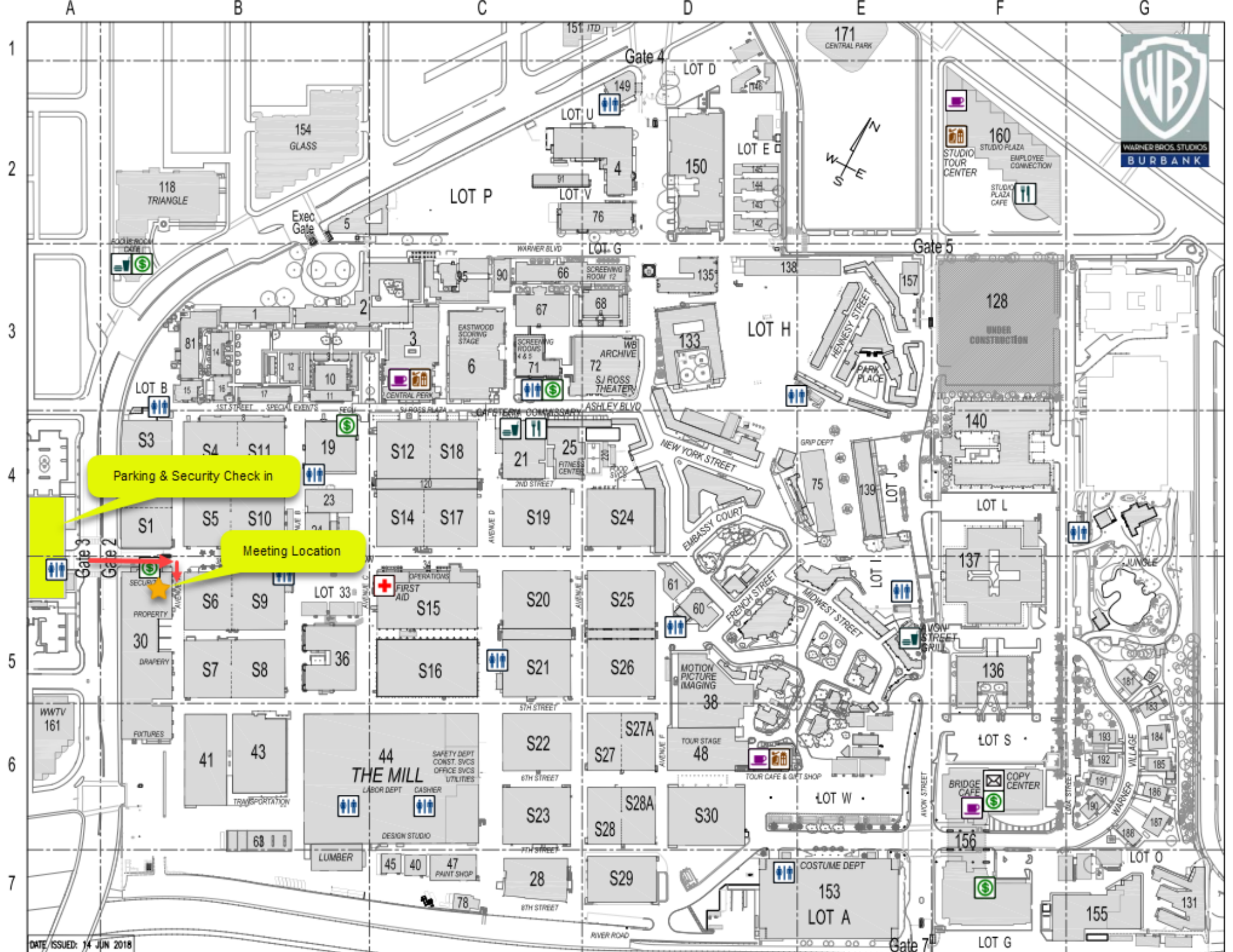
**What to bring with you:**

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
  - a. a new process you designed to become more efficient;
  - b. a new capability you developed on the Fusion Framework System;
  - c. a solution to a challenge you were faced with.
  
2. A problem or challenge you are facing or struggling to resolve:
  - a. specific to your program;
  - b. specific to your organization or industry;
  - c. specific to your implementation of the Fusion Framework System.

**Future Meeting Schedule:**

02/28/2019	Metropolitan Water District of Southern California, Los Angeles Headquarters, 700 North Alameda Street, Los Angeles, CA 90012-2944
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Parking & Security Check in

Meeting Location